

# Frequently Asked Questions

Version 7

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## Faculty/Staff Frequently Asked Questions

1. Who do I contact for guidance or support for student behavioural issues?
  - a. [https://seneca-advocate.symphlicity.com/public\\_report/](https://seneca-advocate.symphlicity.com/public_report/)
  - b. [student.conduct@senecapolytechnic.ca](mailto:student.conduct@senecapolytechnic.ca)

2. What do I do if someone discloses allegations of sexual violence?

A person may choose to confide in someone about an act of sexual violence, such as a student, faculty, coach, or staff from residence, health centre, counselling, or security. An individual who has experienced sexual violence may also disclose to staff or faculty members when seeking support and/or academic accommodation. A supportive response involves:

- Listening without judgment and accepting the disclosure as true
- Communicating that sexual violence is never the responsibility of the survivor
- Helping the survivor identify and/or access available on- or off-campus services, including emergency medical care and counselling
- Respecting the survivor's right to choose the services they feel are most appropriate and to decide whether to report to the police and/or Security at 416.491.5050 ext. 88
- Recognizing that disclosing can be traumatic and a survivor's ability to recall the events may be limited
- Respecting the survivor's choices as to what and how much they disclose about their experience, and
- Making every effort to respect confidentiality and anonymity.
  - If disclosure is made to faculty or staff by a student seeking support or academic accommodations, the faculty or staff should refer the student to Security, and work with Counselling and Accessibility Services to ensure that the student receives all necessary academic and other accommodations.
  - As indicated above, if faculty or staff of Seneca becomes aware of an allegation of sexual violence against another member of the Seneca community, the faculty or staff is required to report the alleged incident to Security immediately.

1. Where do I go for help?

- a. For Emergencies
  - i. <https://students.senecapolytechnic.ca/spaces/60/security-and-emergency-management-services/wiki/view/1943/security-and-emergency-management-services>
  - ii. 416.764.0911
  - iii. [security@senecapolytechnic.ca](mailto:security@senecapolytechnic.ca)
- b. For Student Behavioural Issues
  - i. [https://seneca-advocate.symphlicity.com/public\\_report/](https://seneca-advocate.symphlicity.com/public_report/)
  - ii. 416.764.0382
  - iii. [student.conduct@senecapolytechnic.ca](mailto:student.conduct@senecapolytechnic.ca)
- c. For Support such as Counselling
  - i. <https://students.senecapolytechnic.ca/spaces/122/accessible-learning-services-and-counselling-services/home>
  - ii. 416.764.9700
  - iii. [senecacnas@senecapolytechnic.ca](mailto:senecacnas@senecapolytechnic.ca)
  - iv. Good2Talk: call 1.866.925.5454 or text GOOD2TALKON to 686868
- d. For Medical Support
  - i. 437.312.0370
  - ii. [seneca.health@senecapolytechnic.ca](mailto:seneca.health@senecapolytechnic.ca)

2. When should I contact Student Conduct?
  - a. [Green, Yellow, Red process](#)

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