

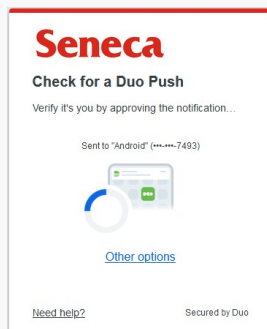
Using Duo Mobile to log into Blackboard and Employee Home

Version 10

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Every 15 days you will be prompted to authenticate your trusted device by approving the popup request on your mobile device.

1. Open [Blackboard](#) or [Employee MySeneca](#) on your computer or phone
2. A pop-up request will appear asking you to check for a Duo push notification. Every 15 days you will be prompted to authenticate your trusted device by approving the pop-up request on your mobile device.



Note – if the Duo Mobile app produces an unexpected authentication prompt (for example, when you have not attempted to log in recently) you can either tap DENY or ignore the prompt and access will not be granted, or contact the [ITS Service Desk](#). However, this may be an indication that your account has been compromised so you should change your password immediately at myid.senecapolytechnic.ca.

tags : duo-security, it-services