

NEW Commissions Process – Sept. 2024

Version 21

Published 29 days ago by [Heather MacIntyre](#) Last updated 10/2/2024 6:36 PM by [Heather MacIntyre](#)

We are pleased to announce the launch of commission claims within the [Seneca International Agent Portal](#) (IAP) starting in **September 2024**. This is part of our initiative to streamline international agency processes within a single platform.

September 2024 term (available Oct. 9, 2024 to Oct. 31, 2024)

- Learn more about this process in the tutorial video below, or review the [Guide](#) and [FAQs](#).



From September 2024, you will no longer have to submit claims for agency commissions, instead Seneca will calculate commissions owed to your agency and share them with you for your review and approval. This will save time, increase accuracy and help prevent missed or late claims.

Details of commissions to be paid will be available to you in the [Seneca International Agent portal](#) (IAP). Access the training [guide](#) to learn how to review and submit your claims.

With this new process, all “agency administrators” will have the ability to view and approve commissions calculated for the September term. If this responsibility belongs to another individual or group in your organization, please email our [recruitment and agency co-ordinators](#) their name(s) and email address to establish their user access by Sept. 12.

May 2024 and earlier terms (available Sept. 17, 2024 to Oct. 1, 2024) - CLOSED

- [Click here](#) to access the guide for May 2024 and earlier commission in the Registered Agent Portal.

If your agency has outstanding claims related to the May 2024 term or earlier, please submit them using our legacy process ([Registered Agent Portal](#)) between Sept. 17 and Oct. 1, 2024.

Questions about commission? Review our [FAQs](#) or contact your [recruitment and agency coordinator](#) is here to help.

tags : registered-agent